

# Assessment Solution

Powered by







## Who we **ARE**

CHC Consulting is а human capital consultancy that provides bespoke, highquality services. We are known for our creative, practical, authentic and partnering style that focuses on delivering outstanding outcomes that drive real value.

We are the proud Africa partners for the Clevry assessment platform and suite of assessments. Clevry is a leading online psychometric test platform that allows you to create your own psychometric test campaigns for recruitment, selection, and development purposes. The suite includes a of psychometric range assessments including personality questionnaires, situational judgement tests, cognitive ability tests, up-to date South African norm groups and recruitment data analysis.

### SOME OF OUR SOUTH AFRICAN CLIENTS



























A leading online psychometric assessment platform that empowers you to assess what matters with unrivalled flexibility

Clevry assessments provide **powerful insights** into your candidates' personality, ability and motivational drivers within the workplace. Gain a more well-rounded view of your current and future talent and their ability to perform in the role. Backed by 30 years of scientific research and used by hundreds of companies worldwide, the Clevry suite is robust, reliable, valid, and rigorous.

### **PLATFORM FEATURES**



## Fully classified

Fully classified with the HPCSA

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## Validity

Uses up-to date South African norm groups

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### Tailored PQs

Easily create customised personality questionnaires based on the traits that matter to you



## **Enhanced branding**

Brand our platform and reports with your logo and company branding



## Insightful reporting

Engaging, insightful and easy-to-understand psychometric test reports



### End-to-end

End-to-end management of the candidate assessment journey



## Utilise A.I.

Use artificial intelligence and machine learning to create sharper, more accurate and targeted assessment batteries

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### Candidate is king

Puts your candidates at the heart of your psychometric test process

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## Cost effective

Reduce recruitment costs, make better hiring decisions and deliver positive ROI





## Partnership Options

At CHC Consulting, we recognise that each client has unique needs when it comes to implementing and utilising our psychometric assessment tools. That's why we offer flexible service models to align with your internal capabilities and desired level of support.

Regardless of which option you choose, we approach every engagement as a true partnership. Our goal is never to impose a rigid, one-size-fits-all approach, but rather is to collaborate closely to design customised assessment workflows tailored to your unique organisational needs. By delivering our assessments via flexible service models, we empower you to utilise these powerful tools in the way that brings the most value to your human capital programs.

## **SELF-SERVICE**

Designed to enable clients with in-house assessment expertise to independently manage and run assessments on our platform. This model is ideal for organisations that want full control over the assessment process, with the benefit of our cutting-edge assessment tools.

### **MANAGED-SERVICE**

Designed to provide end-to-end support in implementing, managing, and deriving insights from our assessment tools. Our team of experts become an extension of your team, handling assessment logistics and providing guidance on maximizing the value of assessments for your organisation.

### **FOUNDATIONAL SUPPORT SERVICES**

While our self-service and managed service options differ in the degree of assessment execution support provided, all engagements include robust technical support, implementation, dedicated account management, and comprehensive onboarding training on our platform and assessments. Our goal is to remove operational burdens so you can derive maximum value from these powerful tools.







## **PAY PER USE**

- ✓ Full flexibility, ideal for ad-hoc usage
- ✓ Pay only for what you use
- ✓ Discounts for multiple assessments per candidate
- ✓ No contracts

## **BUNDLE**

- ✓ Discounts to leverage economies of scale
- ✓ Convenience of a single bulk purchase
- ✓ Upfront predictable pricing
- ✓ No contracts, bundle valid for 1 year

## **UNLIMITED SUBSCRIPTION**

- ✓ Predictable costing with limitless usage
- ✓ Highly cost-effective and recommended for total freedom to leverage assessments across the talent journey
- Annual contract, with an additional discount offered for upfront payment for the year





## Assessment Suite Overview

## **Personality Questionnaires**

The Clevry Personality
Questionnaire is unlike anything
else on the market. We don't
subscribe to a one-size-fits-all
approach to personality; the CPQ
offers unparalleled flexibility by
allowing you to pick and choose
the elements you want to measure.

- Library of 46 personality scales
- ✓ Unlimited access to create bespoke PQs
- ✓ Off-the-shelf options (Core & Enhanced)
- ✓ Role and Industry Specific options
- ✓ Cell-phone/mobile device friendly

## **Ability Assessments**

Ability or aptitude tests are an objective way of measuring an individual's performance.

They tap into reasoning skills and are therefore a measure of potential, rather than academic performance or stored knowledge.

- ✓ Verbal, Numerical, Abstract, and Mechanical Reasoning, & Checking Tests
- Multiple levels of difficulty
- ✓ Up-to-date International & South African norms
- ✓ Cell-phone/mobile device friendly

## **Situational Judgement Tests**

Situational Judgement Tests (or SJTs) are an elegant way to find out exactly how your candidates will behave in their role. Presented with hypothetical workplace scenarios, candidates are asked to identify the most appropriate response to the given situation.

- Multiple off-the-shelf options: Graduate, Managerial, Leadership, Contact Centre, Retail, and Recruitment roles
- Customisation options
- ✓ Multiple formats, including MessageMe SJTs
- ✓ Cell-phone/mobile device friendly





## Personality Questionnaires

## Two standard personality questionnaires

Core (21 scales) Enhanced (30 scales)

Suitable for use across roles and industries, these PQs provide a good breath of understanding of your candidates' tendencies and preferences at work. These are great if you don't have the desire to create your own PQ and would like to use our model based reports (Team, Sales, Leadership) as they contain all of the relevant scales needed to power the underlying algorithms in these reports.

## Role / industry specific off the shelf options

- Remote working
   Graduates
- Sales
- Call Centre
- Customer Service
   Legal Sector
- Recruitment IndustryProject ManagerWorkforce
- IT Professionals

- Human Resources
   Hospitality
- Administrative Roles
- Marketing
- Education Roles

Leverage 30 years of experience of refinement based on the role profiles we have found to link highly with job performance.

Every personality questionnaire is based on extensive research into the typical role and person profile for the role type. This process includes:

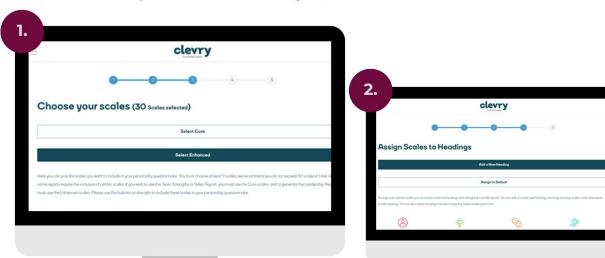
- · Reviewing a large number of job specifications for similar roles, to then collate together the most common competencies organisations look for. Thematic analysis is then carried out to group these together into the headings you see.
- Reviewing our own experience of working on these role profiles and what role profiles we have found to link highly with job performance
- Literature reviews of research which links certain personality traits to job performance in certain role types





## Personality **Questionnaires**

## **Bespoke Personality Questionnaire Builder**



## Easily assess the traits that **matter**

Choose from a range of different personality scales and use only the ones that are most relevant to your organisation. Easily create your own Personality Questionnaires, powered by the Clevry Scales Library. Choose the personality elements you want to assess from a library of 46 attributes covering interpersonal style, thinking style, emotional style, motivations and culture-fit.

Our easy-to-use PQ builder enables you to create a bespoke questionnaire in minutes!

The reports generated can easily be structured under personalised headings to incorporate your organisation's unique language, competencies, values and tone of voice.





## Ability **Assessments**

Our ability or aptitude tests are an objective way of measuring an individual's performance on different work related tasks or situations. They tap into reasoning skills and are therefore a measure of potential, rather than academic performance or stored knowledge.

The Clevry ability assessments are designed to emphasise the measurement of power, rather than speed. Research has demonstrated more positive perceptions this approach to design, due to reductions in candidate anxiety which promote a more positive assessment experience. This can be particularly true for candidates for whom the language of the assessment is a second language. In order to measure maximum rather than typical performance, power assessments do still require a time limit.



## **Essential Level**

Basic comprehension assessments. Most suited to entry level, blue-collar, manual, and industry roles.

Verbal reasoning Numerical reasoning Mechanical reasoning

Checking (\*Beta version)

## Enhanced Level

Our most widely used ability assessment level.
Broadly applicable across graduate, entry, mid-level, and management roles.

Verbal reasoning Numerical reasoning Abstract reasoning Checking

## **Expert Level**

Highest level
assessment.
Designed for
professionals, senior
specialists, and
executive management
competing on an
international level.

Verbal reasoning Numerical reasoning Abstract reasoning





## Situational Judgement Tests

Situational Judgement Tests (or SJTs) are an elegant way to find out exactly how your candidates will behave in their role. Presented with hypothetical workplace scenarios, candidates are asked to identify the most appropriate response to the given situation.

As well as being a valuable tool for predicting future job performance, Situational Judgement Tests boast high face validity as well as excellent candidate engagement. SJTs provide you with an insight into the candidate's approach and decision-making style, whilst simultaneously providing them with a realistic job preview.

All of our SJTs, in both a traditional and instant chat Message Me format, can be developed to be fully customised to reflect your company's values and the requirements of the role on offer. We also offer several off-the-shelf solutions which can be easily incorporated into any recruitment or employee development campaign.

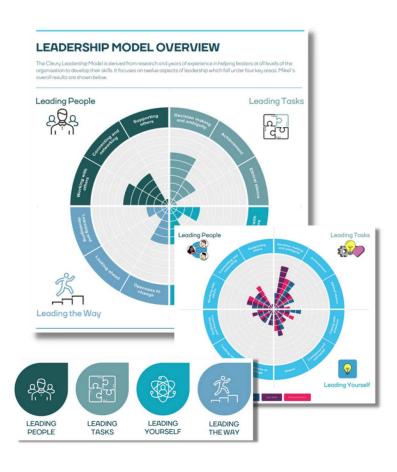
## Off-the-shelf solutions:







## Clevry offering **Leadership**



## Leadership Personality Questionnaire & Reports

Leadership The Personality Questionnaire (Clevry Enhanced PQ) assesses 30 traits, across 12 attributes which fall under 4 key areas. This assessment aligned to the Clevry Leadership Model, derived from years of experience and research, and provides insight into individual's leadership potential, indicating their work styles, strengths and preferences relating to leadership roles. The Leadership Report is available at the individual and group levels.

## Leadership Situational Judgement Test

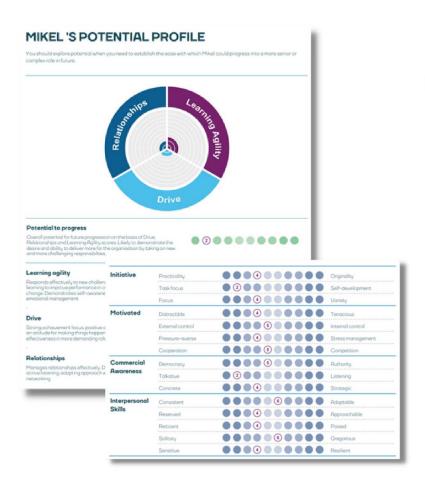
Our Leadership SJT is designed to measure candidates' judgement and reasoning approach across a range of situations typical for a leader. These situations measure competencies that are critical for effective performance in leadership roles.







## Clevry offering **Graduates**



## **Graduate Personality Questionnaire**

This personality questionnaire is designed to assess a candidate's characteristics and potential in four key areas key to most graduate roles. These can be adapted to suit your organisation's specific needs.

The reports focus on the key characteristics and behaviours related to:

- Initiative
- Motivation
- Commercial Awareness
- Interpersonal Skills

## Graduate / Managerial Situational Judgement Test

Our Graduate / Managerial SJT is designed to measure candidates' judgement and reasoning approach across a range of situations typical of a Graduate or Management role. These situations measure competencies that are critical to effective performance in such roles.







## Clevry offering **Screening**

Leverage Clevry's unlimited subscription packages to unlock the ultimate freedom in your assessment strategy. Designed to support your decision making in high volume and fast-paced recruitment, the Clevry assessments can be tailored to assess for potential and to highlight the candidates who are best aligned to your core competencies. The platform will enable you to assess, track, sort, screen, shortlist, and benchmark all in one place.



Track your assessment volumes, trends, and campaign performance

Automatically sort and focus on top candidates based on a tailored fit score Search for specific traits needed in business



Conduct benchmarking research and track against performance metrics to focus on what good looks like in your specific context





## Clevry offering Administrative Roles



## Administrative Role Personality Questionnaire

This personality questionnaire is designed to assess a candidate's characteristics and potential in four key areas key to most administrative roles. These can be adapted to suit your organisation's specific needs.

The reports focus on the key characteristics and behaviours related to:

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- Support
   Communication
- Quality & Detail Focus
- Process Drive

## **Abilities and Detail Attentiveness**

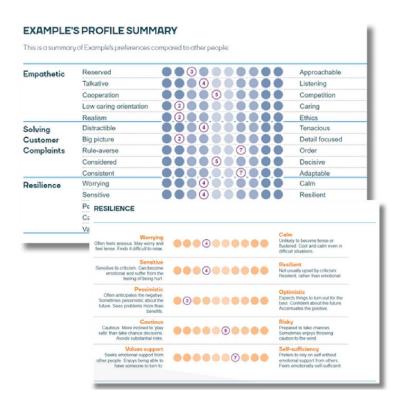
Assess how well candidates deal with different types of information, how well they can problem solve, and their attention to detail under timed conditions to gain insight into their ability to work quickly and accurately.







## Clevry offering Call Centre Roles



## Call Centre Personality Questionnaire

This off-the-shelf personality questionnaire, which can be adapted to suit your specific organisation, focuses on the key characteristics that often lend themselves to strong performance in a call centre or customer support role, such as resilience, empathy and problem solving.

## Contact Centre Situational Judgement Test

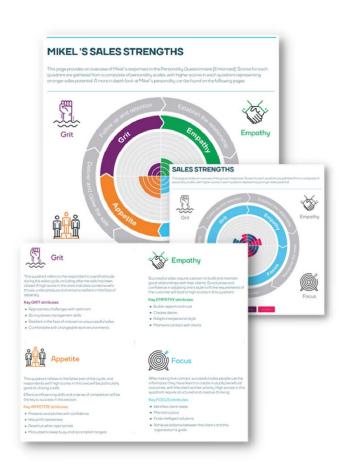
Our Contact Centre SJT is designed to measure candidates' judgement and reasoning approach across a range of situations typical for a role in a Contact Centre.







## Clevry offering Retail & Sales



## Sales Report & Group Sales Report

This report provides a insight into the personal or team-level style, values and motivational drivers contributing to sales potential. The report describes strengths in each of the four sales quadrants, as well as highlighting some potential derailers. It can be use to highlight key strengths in sales situations, and guide development.

## Retail and Sales Situational Judgement Tests

SJTs designed to measure candidates' judgement and reasoning approach across a range of situations typical for these roles.







## Clevry offering Personal Development

YOUR DEVELOPMENT

ADAPTING YOUR WORK STYLES

## **Multi-faceted individual** level development opportunities

At the individual level, the Clevry personality-based reports can provide insight into key findings from your employee's personality profile. The wide range of reports that can be used to add value to individual development initiatives include Personal Feedback report, the Leadership Report, the Team Strengths Report, and the Joy at Work Report.

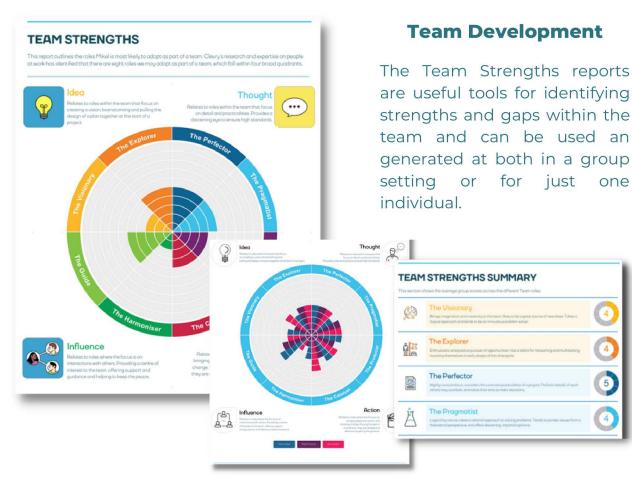




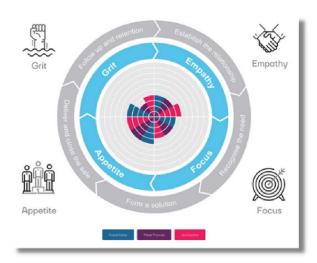




## Clevry offering Team Development



## **Sales Teams**



## **Leadership Teams**







## Clevry offering Rewards & Motivation

## **Motivation Scales**



With a dedicated section in the Clevry Scale Library, and multiple views through the range of reports, the Clevry assessments can provide insights into your candidates' and employees' key drivers and engagement needs. The scales focus on the values relating to rewards and challenges to establish what is important to the individual as a source of job satisfaction and career motivation.

## **Onboarding Report**

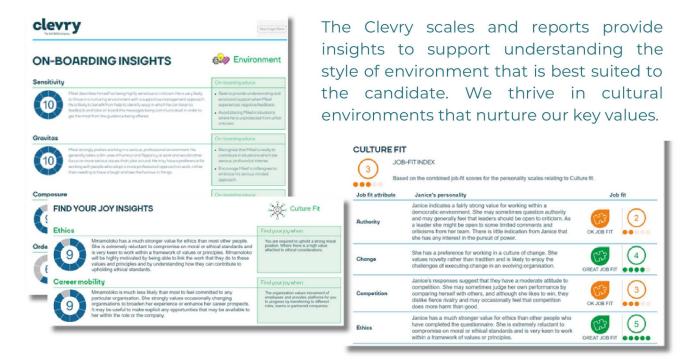
A resource for line managers to understand the work that their team members will find stimulating and fulfilling. This can support them in adapting their management/mentoring style and helping their team thrive.





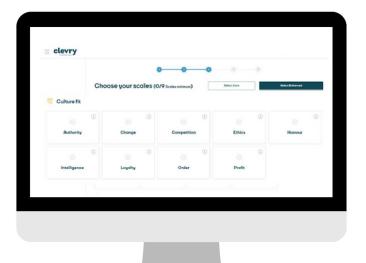


## Clevry offering Culture Fit



## **Dedicated Culture Fit Scales and more**

The Clevry Scales Library includes a section dedicated to key culture fit components to explore your candidate's values and beliefs that underlie their preferences for the environment within which they work. Beyond this, many other scales in the library have implications for culture-fit from the perspective of understanding whether your candidate will align with the key characteristics of the role, team, and broader organisation.







## Report Offering

The Clevry offering is designed to allow multiple reports to be available from a single personality assessment, both at the individual and group level. Other reports include those for the Ability and SJT assessments. The report offering also includes reports specifically designed for different audiences and stakeholders, including the individual test-taker, psychology professionals, HR and recruitment, and line/hiring managers. View our full sample reports <a href="https://example.com/hiring-new-manager-n

## Personality based report highlights













Leadership Report



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## Clevry **Journey**

The Clevry platform, assessments, and reporting options are designed to empower users to leverage data from every assessment throughout the talent lifecycle. Maximal value creation by curating your view and application of the assessment data according the needs of different stages and audiences.







## The **Platform**

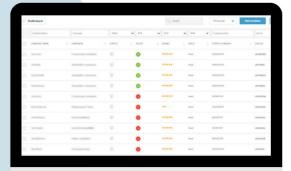


## **Experience**

At our core is a highly flexible and intuitive platform for assessing top talent. The platform makes it easy to create custom campaigns for recruitment and development.

## **Matching**

Automated, powerful matching functionality for efficient filtering, comparisons, and searches for key traits.





## **Analytics**

Recruitment & performance data combined with assessment data to provide detailed insights into your teams and organisation.



## CONSULTING

